Mersey and West Lancashire Teaching Hospitals

### ESR User Guide - Mandatory Training CSTF Modules for Resident Doctors

# How to access My ESR to complete e-Learning

Version 3 November 2024

### How to log into MyESR

### Log into the MyESR website: https://my.esr.nhs.uk/ You will be presented with the ESR Hub landing page.



To login, click the **Login to ESR** button.

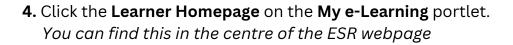
2. Enter your username and password or log in with your smartcard.

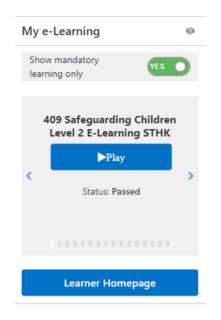
NHS Electronic Staff Record	

Username*  Username*  (Example: 999JSMITH01)  Password*  Forgotten   Request Username/Password   Unlock Account  Log in via Username Password  Log in with your Care Identity  Access ESR via your Care Identity by clicking the 'Log in with my Care Identity' button below	Fields with an a	asterisk (*) are required fields
Password*  Eorgotten   Request Username/Password   Unlock Account  Log in via Username Password  Log in with your Care Identity	Username*	1
Forgotten   Request Username/Password   Unlock Account Log in via Username Password Log in with your Care Identity		(Example: 999JSMITH01)
Log in via Username Password	Password*	
Log in with your Care Identity		
	Forgotten   F	Request Username/Password   Unlock Account
Access ESR via your Care Identity by clicking the 'Log in with my Care Identity' button below	<u>Forgotten   F</u>	Request Username/Password   Unlock Account
		Log in via Username Password

3. Once you are logged in, if you have not already done so choose the go to MyESR Portal using the link on the right hand side

Electronic Staff Record	Search content	Q Business Services Authority
Home About ESR - Looking for help	Notineations   Manage subscription ESR Education and Training	НВ
	You are logged in the the ESR Hub	Helen Burdett
<b>B</b> fleet	Notificat	You are logged in via : N3
rity SOLUTIONS provely part of the ANS	St Helens and Know Teaching Hose	GO to MyESK Portal
	We're now essential ma	Logout





5. Once the learner homepage loads, **in the search** section choose **Learning Certification** from the dropdown box.

My Learnin	g Home Page
<u></u>	

	Course Catalogue	Hide
Brow	se categories	
	Customer Relations	Health & Safety
	Induction	Informatics
	Medical Equipment	Occupational Knowledge & Skill
	Personal Development	Post-Graduate Health Care and
	Resuscitation	Risk Management
Search	Course 🗸	٩
	All Learning Certification	Advanced Search
	Learning Path Course Class Category Forum	Hide
You hav	Category Chat	

6. Type the **Learning Certification name** in the search box by using a *keyword* and click **Go.** 

E.g. "Fire" or "Conflict" or "Information Governance"

A list of certificates will be listed on the righthand side.

Search new learn	ling	Certifications	
/	Advanced search		Rows 1 to 15
Search:		Certifications 🗠	Subscribe
fire	٩	No Certification Image CSTFI Fire Safety Closed	100
Show:		No Certification Image 096 Fire Safety	264
Certifications		No Certification Image 159 Fire Safety - Level 1 - 2 years - e-learning	
Learning Paths		No Certification Image 209 Fire Evacuation	
Courses Classes		No Certification Image 209 Fire Safety (Level 1)	
Forums     Chats		No Certification Image 210 Fire Safety Level 1	

# 7. A list of Core Skills training to be completed via Learning Certificate is listed below:

To be completed by <u>All Resident Doctors</u>

- 096 Equality, Diversity and Human Rights
- 096 Fire Safety
- 096 Health, Safety and Welfare
- 096 Infection Prevention Level 2
- 096 Data Security (Information Governance)
- 096 NHS Conflict Resolution
- 096 Awareness of Prevent
- 096 Safeguarding Adults (Version 2) Level 2
- 096 Safeguarding Children (Version 2) Level 2

The below courses need local assessment due to specific equipment being used at the Trust or Host. Each module has two codes, one for the prerequisite course on ESR and the other for the face-to-face course at the Trust or Host. Both elements are to be completed, however the delivery of the practical is down to the local Host Trust.

- 096 Moving and Handling Level 2
- 096 Resuscitation Level 2 Adults Knowledge

#### Additional Training that may be required based on rotation:

- Safeguarding Adults (Version 2) Level 3
- Safeguarding Children (Version 2) Level 3
- Resuscitation Level 2 Newborn Basic Life Support
- Resuscitation Level 2 Paediatric Basic Life Support
- Resuscitation Level 3 Paediatric Immediate Life Support
- Resuscitation Level 3 Adult Immediate Life Support
- Resuscitation Level 3 Newborn Immediate Life Support

### 8. Pick the required certification which begins **096** as listed in step 7.

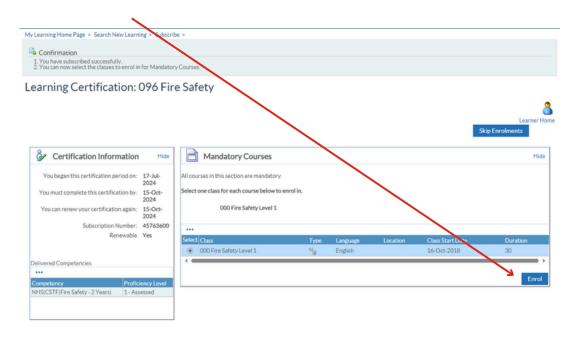


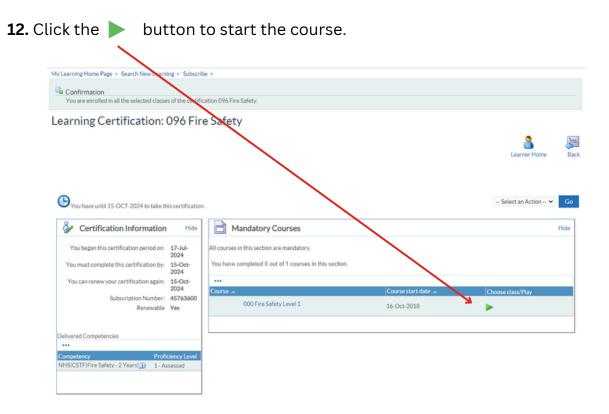
**9.** Click the cog to subscribe.

### 10. Next click the Finish button.



#### 11. Click the Enrol button.





### Please note, for <u>all courses</u> you will need to complete and pass an <u>assessment</u> after reading the course material.

This does not apply to 000 Data Security Awareness Level 1 (Information Governance)

Follow the instructions to work through the e-Learning. Once you have completed the course ensure you exit via the <u>Home button</u>. Failure to do this will result in your completion or progress not being saved.

e e-l	ce you have successfully c Learning, your compliance ements will be updated.	omplete	d		onic Staff Re	<b>ecord</b> ancashire Teo	aching	H	
ewe	ibjects you have not compl d by clicking on <b>My Compli</b> <b>etency</b> .		n be	Port ESR My	ages hboard tal Content Navigator Personal Info Pay & Rewar		> > >		
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314	iance All Competencies Awaiting Approval To view compliance for any additional assignments, select assignment from 94204 - Go Compliance Percentage 0.0% Required Competencies Only PTo view required competencies only, tick the checkbox and press Go	n drop down and press (	Go	Mar	nage Interne	t Access			
Exe	ort Printable Page								
	Is Competency Name A	Competence Level	Min Reg	Essential	Expiry Date	Compliance S	tatus	Find Learning	Edi
>	NHS CSTF Equality, Diversity and Human Rights - 3 Years		0 - Not Assessed	Y				9	0
>	NHS CSTF Fire Safety - 2 Years		0 - Not Assessed	Y				٩	0
>	NHS CSTF Health, Safety and Welfare - 3 Years		0 - Not Assessed	Y				Q	0
>	NHS CSTF Information Governance and Data Security - 1 Year		0 - Not Assessed					•	0
>	NHS CSTF Moving and Handling - Level 2 - 2 Years		0 - Not Assessed					Q	0
>	NHS CSTF NHS Conflict Resolution (England) - 3 Years		0 - Not Assessed					•	0
>	NHS CSTF Preventing Radicalisation - Prevent Awareness - 3 Years		0 - Not Assessed					Q	0
>	NHS CSTF Safeguarding Adults (Version 2) - Level 2 - 3 Years		0 - Not Assessed					Q	0
>	NHS CSTF Safeguarding Children (Version 2) - Level 2 - 3 Years		0 - Not Assessed					0	0
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Compliance Status Key

Compliant with 3 or more months left



Compliant with less than 3 months left

Not compliant



Not compliant, bt has started the course.

**13.** Once you have successfully completed the e-Learning, your compliance requirements will be updated.

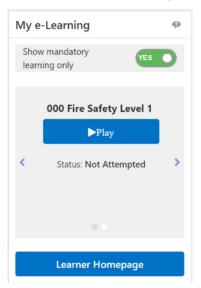
The subjects you have not completed will be listed under your **My Compliance & Competency**.

**14.** If you have to log out half way through your e-Learning, exit by clicking on the **Home Button** and your progress will be book marked.

**15.** If you want to resume your e-Learning session there are <u>two</u> options to do this:

### Option 1:

The eLearning will be displayed in the **My e-Learning** section of your portal page. Click the **Play** button to launch the learning.



### Option 2:

Click on the **Certifications** section of your **Learner Homepage**. Click the **Play** button to launch the e-Learning.

Wy Current Certifications					
••• Certification △	Due Date 🔺	Renew Date 🛆	Play		
096 Fire Safety 🕒	15-Oct-2024	15-Oct-2024			
096 Safeguarding Adults Level 2 🕒	17-Oct-2024	17-Oct-2024			

### 1. I have not received my log on to ESR to access my Mandatory Training?

In order to obtain your log in details for ESR please contact the ESR.Leademployer@sthk.nhs.uk team who will be able to assist. You will need your Employee Number/ National Insurance number and Date of Birth to hand to obtain your username and further guidance on how to log on to the system.

### 2. I am unable to complete Safeguarding Level 3, Resus Level 2 or 3 and Moving and Handling Level 2 on ESR or E-Learning for Health, this is still showing non-compliant?

All the above modules have an element of face to face training required. The eLearning available is a prerequisite for the face to face component. Please contact your local host to organise to attend a face to face training session. Once this is complete you will be marked as compliant by the Host organisation.

# 3. Will I get a compliance certificate at the end of my E-Learning completion to add to my personal portfolio?

There are some E-Learning Modules which offer a certificate of completion at the end of the module. This can be screenshot or printed. Once the module has been closed this cannot be re-accessed again. You are however able to access a compliance report via ESR on your "My Learning Page" as proof of evidence of completion.

# 4. I have completed my training with an alternative NHS Trust. Will this training transfer across to my Lead Employer Account?

**Yes -** Core Skills Training Framework for Statutory and Mandatory Training information will pull across to your 096 Lead Employer record from a previous NHS Trust through an Inter Authority Transfer (IAT) which is completed when you are hired onto ESR by Lead Employer. Please note that this is dependent on your previous Trust actioning the IAT request.

For enquires regarding completion of modules Need help? on ESR or log in details. Please contact ESR.Leademployer@sthk.nhs.uk

# 5. I have undertaken training on a different e-Learning platform to ESR and eLfH, will this information transfer over?

If you have training records on another Trust ESR through completion on an alternative e-Learning platform this will firstly transfer through to Lead Employer via a Multiple Competency Update.

If you have completed CSTF training on a local Host Trust e-Learning platform with no links to ESR, your Host Trust will be able to manually add this training to 09 ESR using Supervisor Self Service.

### 6. I have completed an Advanced Life Support (ALS) or Intermediate Life Support\* (ILS) Course recently, do I still have to do Resuscitation Adults BLS Level 2?

If you have completed ALS or ILS Level 3 within the past year, BLS can be credited. However if you have completed ALS more than a year ago, BLS will not be credited as you are required to complete BLS on an annual basis.

\*ILS is only valid for 1 year